



# Interpreter Services

## New Resource for Face-to-Face American Sign Language Interpretation in Northern Virginia Market

The 4P communication tool	
<b>Purpose:</b> <i>Why are we doing this?</i>	The purpose of this communication is to inform team members that Novant Health has a new resource for face-to-face American Sign Language (ASL) interpretation in the northern Virginia market. The name of this new service is Purple Communications.
<b>Picture:</b> <i>What will it look like when we get there?</i>	With Purple as a new service provider, Novant Health Interpreter Services will have greater access to resources for face-to-face ASL appointments. Purple will increase Novant's capacity to meet the language needs of deaf/hard-of-hearing patients according to our organization's policies and state and federal requirements.
<b>Plan:</b> <i>What is our plan to change?</i>	Novant serves a large deaf/hard-of-hearing community in the northern Virginia area. However, face-to-face resources available for American Sign Language are often limited. With the additional interpreters available through Purple, we can better serve our deaf/hard-of-hearing patients with the necessary, appropriate services.
<b>Part:</b> <i>What is my role going to be in the plan?</i>	<p>Team members in the northern Virginia market will contact the scheduling department of interpreter services to request face-to-face ASL interpreters.</p> <p>If you are calling from:</p> <p><u>PWMC or HAMC</u>: Extension 8353 option 3.</p> <p><u>All other locations</u>: (855) 526-4411 option 3</p>